

## Summary of Forward Plan 2010-2013

### Community First aims to improve the effectiveness of the voluntary and community sector in East Hampshire

Community First East Hampshire's primary role as a membership organisation is set out by the national advisory body, the National Association for Voluntary and Community Action (NAVCA)

The voluntary and community sector in East Hampshire, currently identified through our database, equates to 890 organisations providing services across the District. These organisations are managed by approximately 1888 Trustees, with other volunteer support totalling over 36,630<sup>1</sup>. The economic impact of this volunteering activity is in excess of £1.11m per annum.

This plan has been developed through consultation and discussions with our members, staff, volunteers and external stakeholders.

#### Development

- Providing information and good practice services
- Research and highlighting gaps in provision and local unmet needs
- Trustee development
- Campaigning and local development reflecting the diversity of the local area
- One to one work with groups
- Support to secure longer term funding
- Partnership development

#### Support and Services

- Increasing knowledge of skills and qualifications
- Planning and providing high quality training opportunities
- Providing signposting service
- Improving access to funding sources
- Providing capacity building support and service delivery advice
- Offering a range of equipment and other services
- Providing information on quality standards
- Responding to local targets
- Informing on national, regional and local policy developments
- One to one work with groups

#### Liaison

- Encouraging network involvement and development
- Providing links to practitioners and other strategic partnerships
- Community East Hampshire Interagency Forum and other networks
- Presentations, awareness raising, events and conferences
- Links to Neighbourhood and Community Safety Partnerships
- Collaborative working to meet local needs
- Resource sharing

<sup>1</sup> RAISE Hidden Asset Report 2008 Estimate based on South East findings

### **Representation**

Voice for the local voluntary and community sector, encouraging sector representation on sub groups  
 Responding to key issues and consultations  
 Understands the process of local Compacts, Area Agreements, National Indicators  
 Provides intelligence to NCVO, NAVCA, RAISE, Volunteering England & other sector bodies  
 Is an integral part of local planning and policy making  
 Forums, Steering Groups and partnerships to respond to local needs  
 Encourages voluntary sector representation on partnerships  
 Guidelines on Representation

### **Strategic Work**

Enable the voluntary sector to understand HCC and EHDC strategy outcomes  
 Sector representatives on Local Strategic Partnership  
 Have accountable members involved in key local initiatives  
 Is better informed about changing trends and local needs  
 Implementation of Compact  
 Provides outreach to rural and local communities  
 Offers local knowledge to planning processes

### **Volunteering**

Work within the Core principles as outlined by Volunteering England  
 Increase awareness of volunteering  
 Share good practice and provide information on 'appropriate' volunteering  
 Develop new volunteering opportunities  
 Respond to volunteering policy development  
 Promote active citizenship, social cohesion, civil society and value of volunteering  
 Promote volunteering through events and conferences  
 Provide specialist training and qualification opportunities to groups  
 Offer one to one advice to groups  
 Volunteers Recognition Event

### **Sustainability, Quality & Development of Community First**

Improving its financial sustainability and maintaining funder relationships  
 Develops Key Performance Indications (KPIs) for the organisation  
 Grow membership and review services  
 Continue to meet the Quality Standards  
 Maintenance of PQASSO Quality standard Level 2  
 Expand IT services to member groups  
 Maintain Governance principles  
 Secure office base  
 Identifies new services where appropriate  
 Grows volunteer support within its services

Provide a direct advisory and support service to voluntary groups empowering them to become self sustaining

**Over the next three years Community First East Hampshire will continue to react positively to new challenges and will maintain the ability to react to changing trends and needs as the economic environment impacts on local communities.**